



UNIVERSITY OF NORTH BENGAL
BBA 5th Semester Examination, 2019

INDUSTRIAL RELATIONS

COURSE-501-H

Time Allotted: 3 Hours

Full Marks: 100

*The figures in the margin indicate full marks.
Candidates should answer in their own words and adhere to the word limit as practicable.*

GROUP-A

Answer any eight questions from the following

5×8 = 40

1. State the different functions of Trade union in India. 5
2. What are the prime causes of Industrial Dispute? 5
3. State the different methods of workers' participation at all levels of management. 5
4. What are the different types of Trade union? 5
5. Define the concept of Industrial relations. Narrate the objectives of Industrial relations. 1+4 = 5
6. Discuss in brief the evolution of Industrial relations in India. 5
7. Write down the procedures for grievance handling in Indian Industry. 5
8. Explain briefly the causes of grievances among employees in workplace. 5
9. Discuss in brief the pluralistic view of Industrial relations. 5
10. Bring about the significance of participative management. 5
11. State the different acts passed in India to handle grievances of workers. 5
12. State the different reasons for Industrial Conflict. 5

GROUP-B

Answer any *five* questions from the following

12×5 = 60

13. What is meant by collective bargaining? Explain the steps involved in collective bargaining process. 2+10 = 12
14. How is the registration of Trade union done? State the rights of a registered trade union. 6+6 = 12
15. Bring out the significance of Industrial relations. 12
16. Discuss in brief the slow growth of Trade union in India. How these issues can be tackled? 6+6 = 12
17. Bring out the limitation of participative management in India. And also define the concept of participative management. 9+3 = 12
18. Explain briefly the theories of Trade union. 12
19. What are the various techniques used to know the grievances of employees? What are the points to be considered while handling grievances? 6+6 = 12
20. State the reasons which hamper the successful implementation of collective bargaining in India. 12
21. Write down the conditions required for sound Industrial relations. Elaborate your answers. 12

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