



UNIVERSITY OF NORTH BENGAL

BBA 5th Semester Examination, 2019

HUMAN RESOURCE DEVELOPMENT

COURSE-504-H

Time Allotted: 3 Hours

Full Marks: 100

*The figures in the margin indicate full marks.
Candidates should answer in their own words and adhere to the word limit as practicable.*

GROUP-A

Answer any *eight* questions from the following

5×8 = 40

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| 1. | Explain the nature and scope of Human Resource Development. | 5 |
| 2. | What roles may be assigned to HR manager in a company? | 5 |
| 3. | What is the significance of HRM? | 5 |
| 4. | What do you mean by Quality Management? | 5 |
| 5. | Explain the concept of self-managed learning. | 5 |
| 6. | State the principle of Continuous Professional Development. | 5 |
| 7. | Discuss the role of groups in change management. | 5 |
| 8. | What are the functions of HRD? | 5 |
| 9. | Explain the concept of learning outcomes. | 5 |
| 10. | Write a note on Performance appraisal. | 5 |
| 11. | What is competency mapping? | 5 |
| 12. | What are the problems related with learning? | 5 |

GROUP-B

Answer any *five* questions from the following

12×5 = 60

13. Explain the various types of Human Resource policies adopted by the large organization. 12
- 14.(a) What are the different learning styles? 4+8
(b) Distinguish between self-managed learning and life-long learning.
- 15.(a) What are the various approach to HRD? 6+6
(b) Critically examine the role of communication in HRD.
- 16.(a) What is Group Functioning? 4+8
(b) Explain how groups can be utilised to progress change in an organisation.
- 17.(a) Discuss the principle of Continuous Professional Development (CPD). 5+7
(b) What are the different approaches to CPD?
- 18.(a) Briefly explain the concept of creativity training. 4+8
(b) Distinguish between Quality Management and Project Management.
- 19.(a) How can Group act as a strategic entity in an organization? 6+6
(b) Explain how Group can be utilised for the development of an organisation.
20. Write short notes on any *two* of the following: 6+6
(a) Learning outcome
(b) Task Analysis
(c) Human Resource Management.

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